

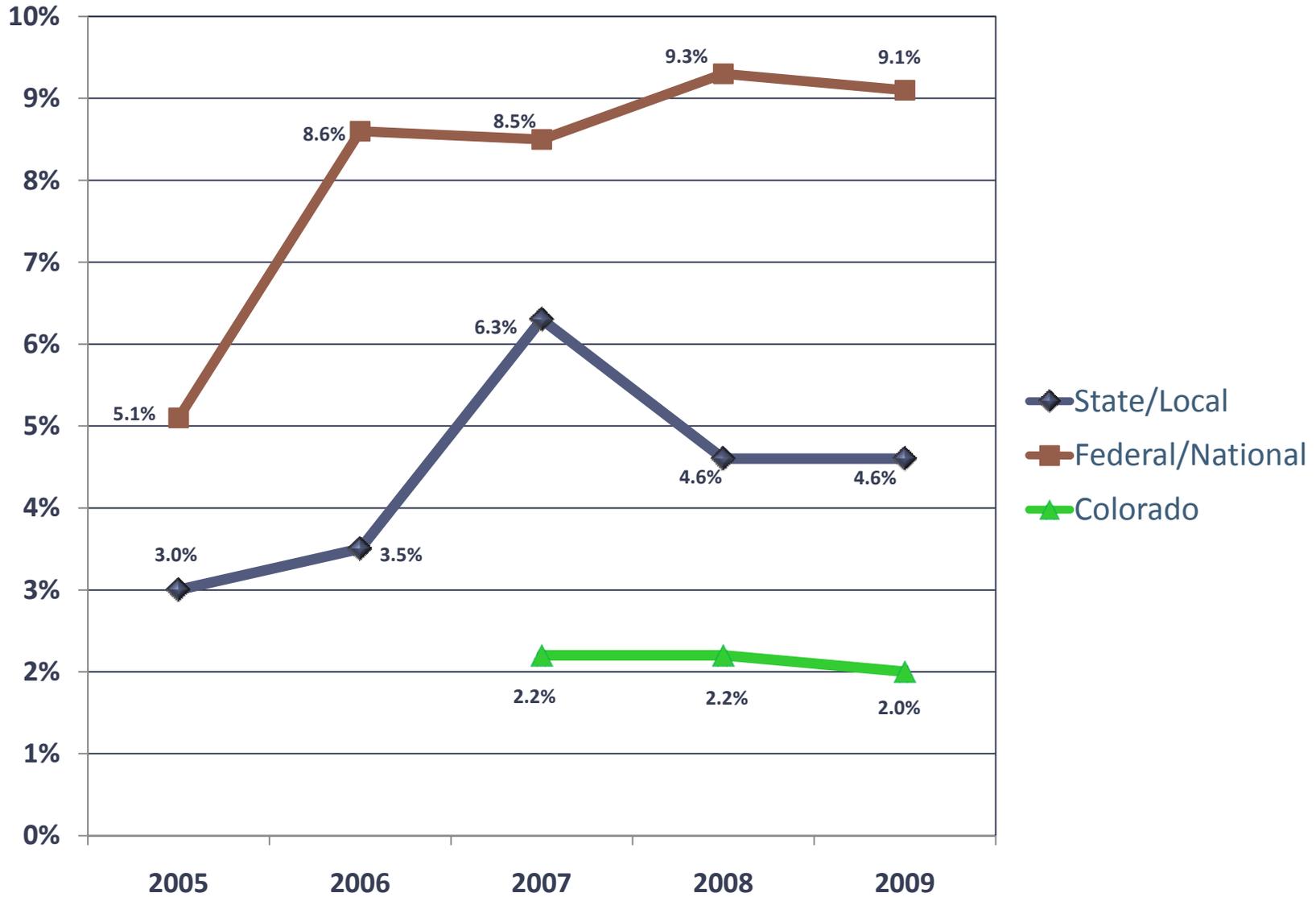
Idaho

Information Technology

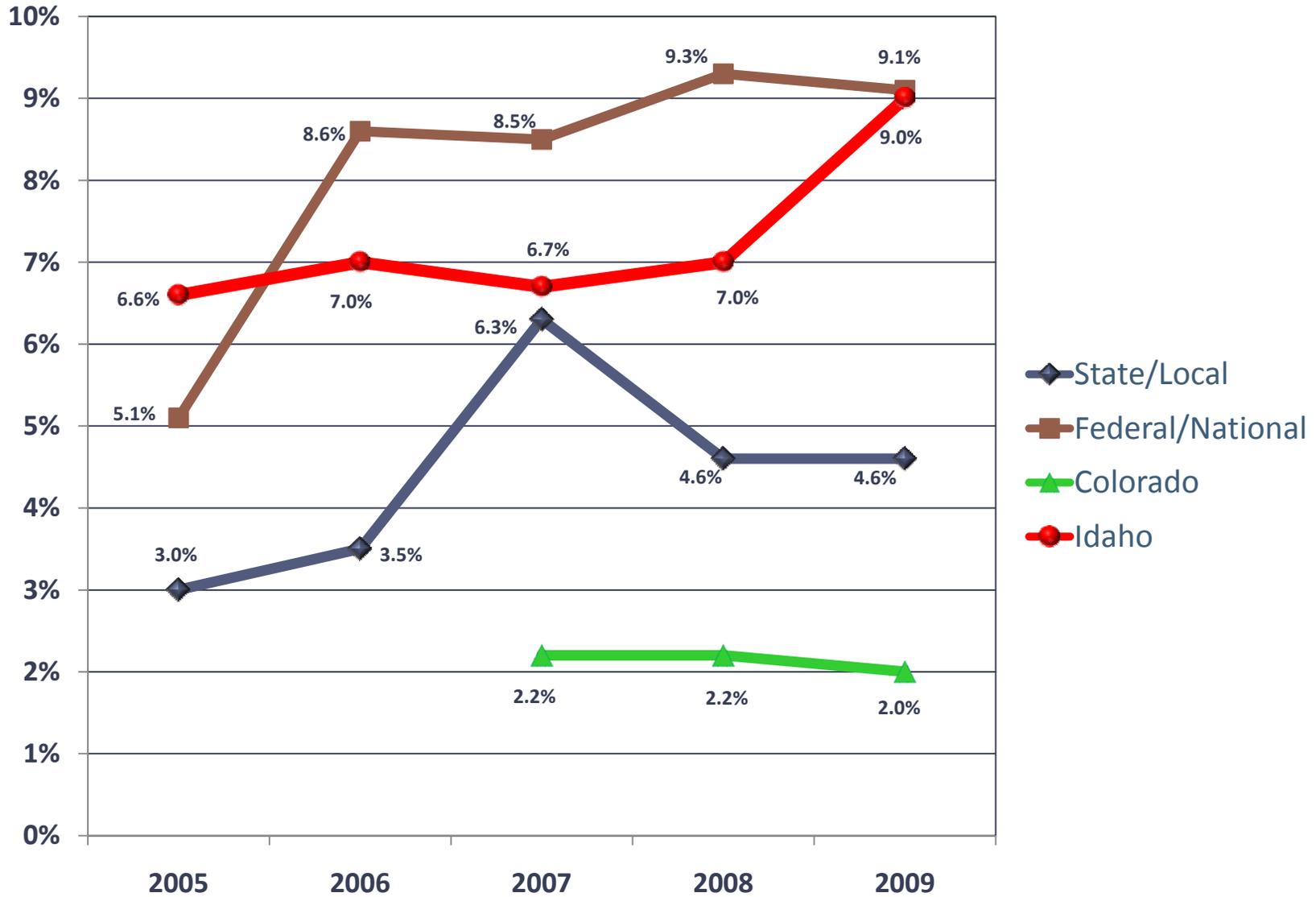
Governance Planning

April 27, 2011

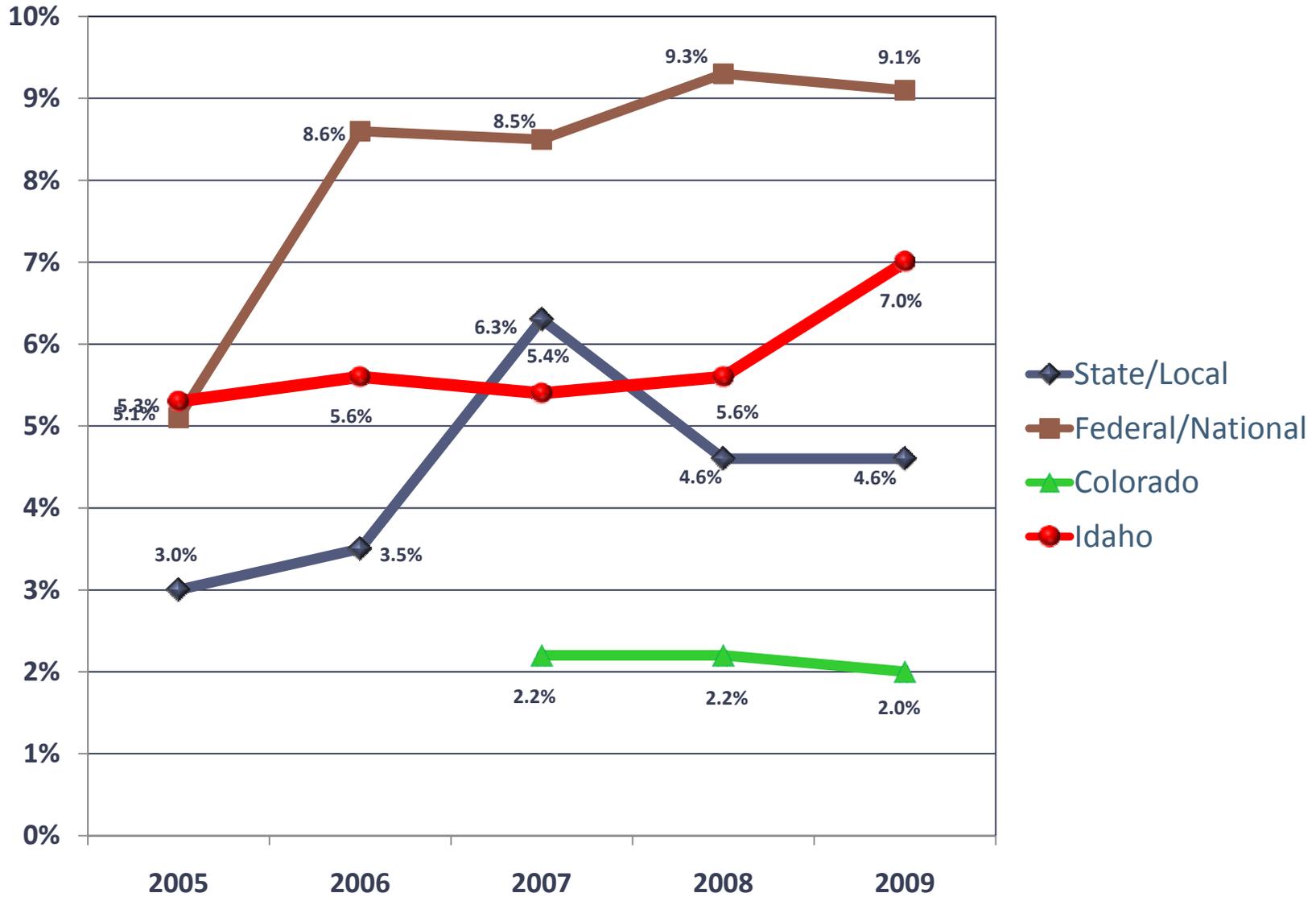
IT Spend as % of Operational Expenses



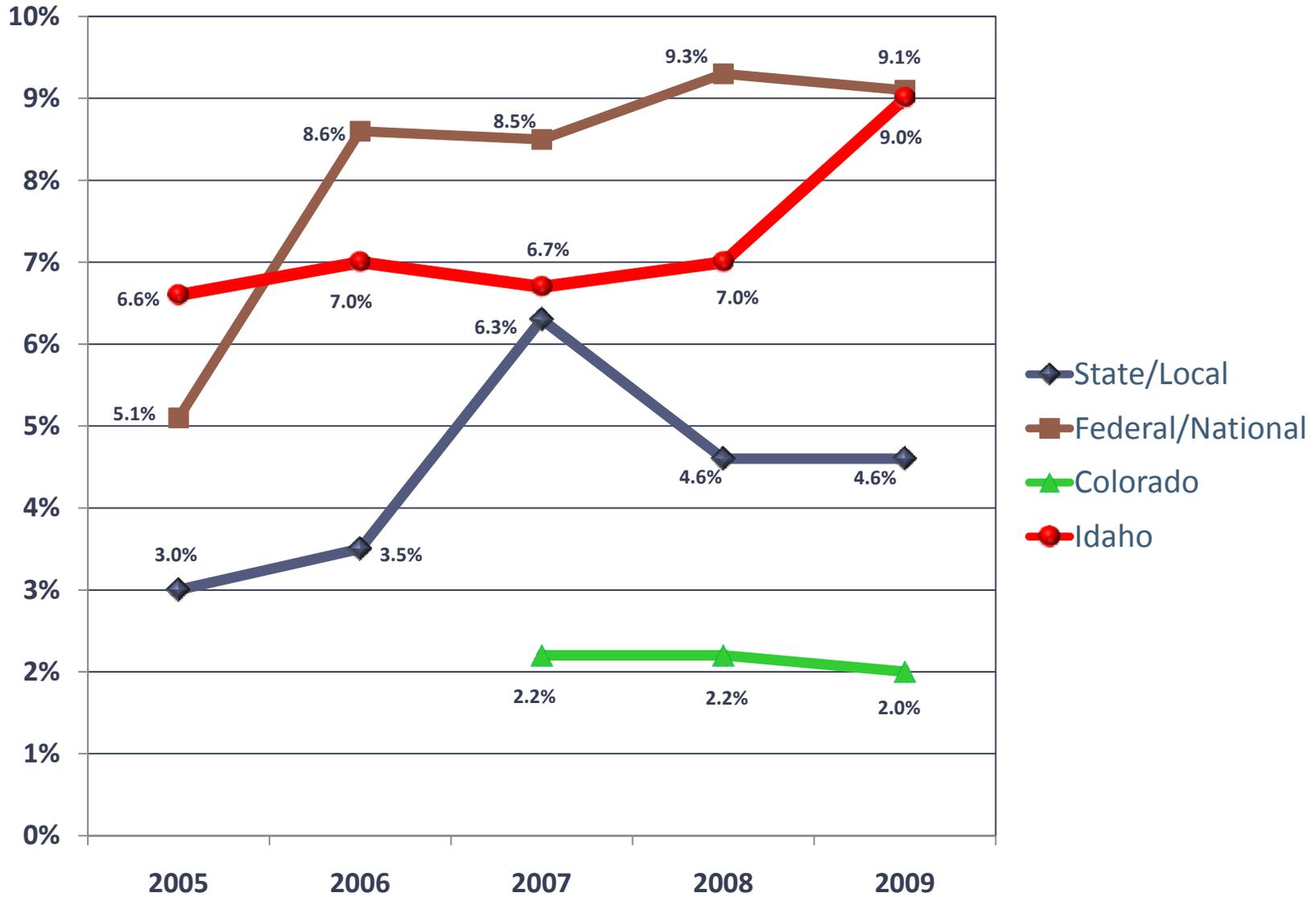
IT Spend as % of Operational Expenses



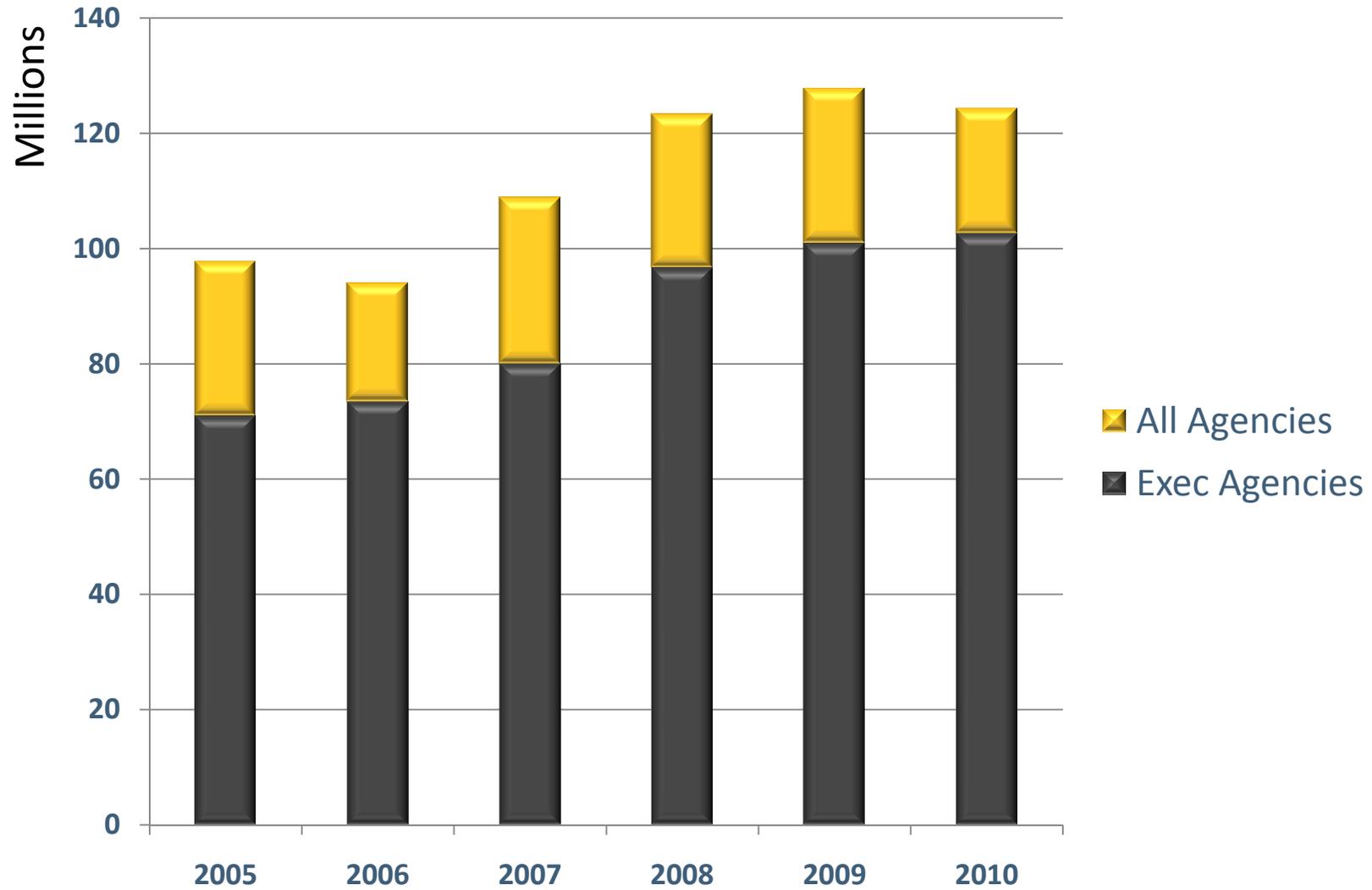
IT Spend as % of Operational Expenses



IT Spend as % of Operational Expenses



Proportional IT spend



Planning Group

Shannon Barnes

ITD

Greg Zickau

OCIO

Becky Barton-Wagner

DOI

Terry Pobst-Martin

OCIO

Michael Farley

DHW

Carla Casper

OCIO

Suchi Ganapathi

IDOC

Gail Ewart

OCIO

John McAllister

Labor

Bill Farnsworth

OCIO

Craig Potcher

IDFG

Michael Guryan

OCIO

Troy Wheeler

SDE

Steve Wilson

SCO



Meetings

Planning Session Objectives

- ✓ • Review State Strategic Plan Goals, assign objectives
- ✓ • Review Governance model
- ✓ • Roles and responsibilities of council /committees
- ✓ • Recommend size and representation of council /committees
- ✓ • Consider process for establishing IT portfolio

Strategic Plan Goals

1. Simplify delivery of government services and information.
2. Manage information and technology from an enterprise perspective.
3. Safeguard the privacy and confidentiality of information.
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

1. ~~Simplify~~ Improve delivery and accessibility of government services and information.
2. Manage information and technology from an enterprise perspective.
3. Safeguard the privacy and confidentiality of information.
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
2. Manage information and technology from an-enterprise perspective.
3. Safeguard the privacy and confidentiality of information.
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
2. Manage ~~information and technology~~ IT and information from ~~an enterprise~~ the perspective of state government as a whole.
3. Safeguard the privacy and confidentiality of information.
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
3. Safeguard the privacy and confidentiality of information.
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
- 3. Safeguard the privacy and confidentiality of information.**
4. Promote collaborative relationships among state agencies, public and higher education, and local governments.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
- 3. Safeguard the privacy and confidentiality of information.**
4. Promote collaborative relationships among state agencies, ~~public and higher education, and local governments~~ all entities, public and private.
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
- 3. Safeguard the privacy and confidentiality of information.**
- 4. Promote collaborative relationships among all entities, public and private.**
5. Establish best practices to procure information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
- 3. Safeguard the privacy and confidentiality of information.**
- 4. Promote collaborative relationships among all entities, public and private.**
- ~~5. Establish best practices to procure~~ Seek improvement in all aspects of information technologies and services.

Strategic Plan Goals

- 1. Improve delivery and accessibility of government services and information.**
- 2. Manage IT and information from the perspective of state government as a whole.**
- 3. Safeguard the privacy and confidentiality of information.**
- 4. Promote collaborative relationships among all entities, public and private.**
- 5. Seek improvement in all aspects of information technologies and services.**

Model of Governance

Federated Model

A central organization or group has primary responsibility for architecture, common infrastructure and services, with input and collaboration of agencies and stakeholders, while each individual agency has responsibility and authority for line-of-business applications and application resource decisions.

Three primary service areas

- Utility Services
- Shared Services
- Agency Specific

Roles and Responsibilities

What decisions need to be made?

Strategic

Operational

Tactical

Accountability

Developing policies, standards, guidelines

Approving policies, standards, guidelines

Communication with legislature

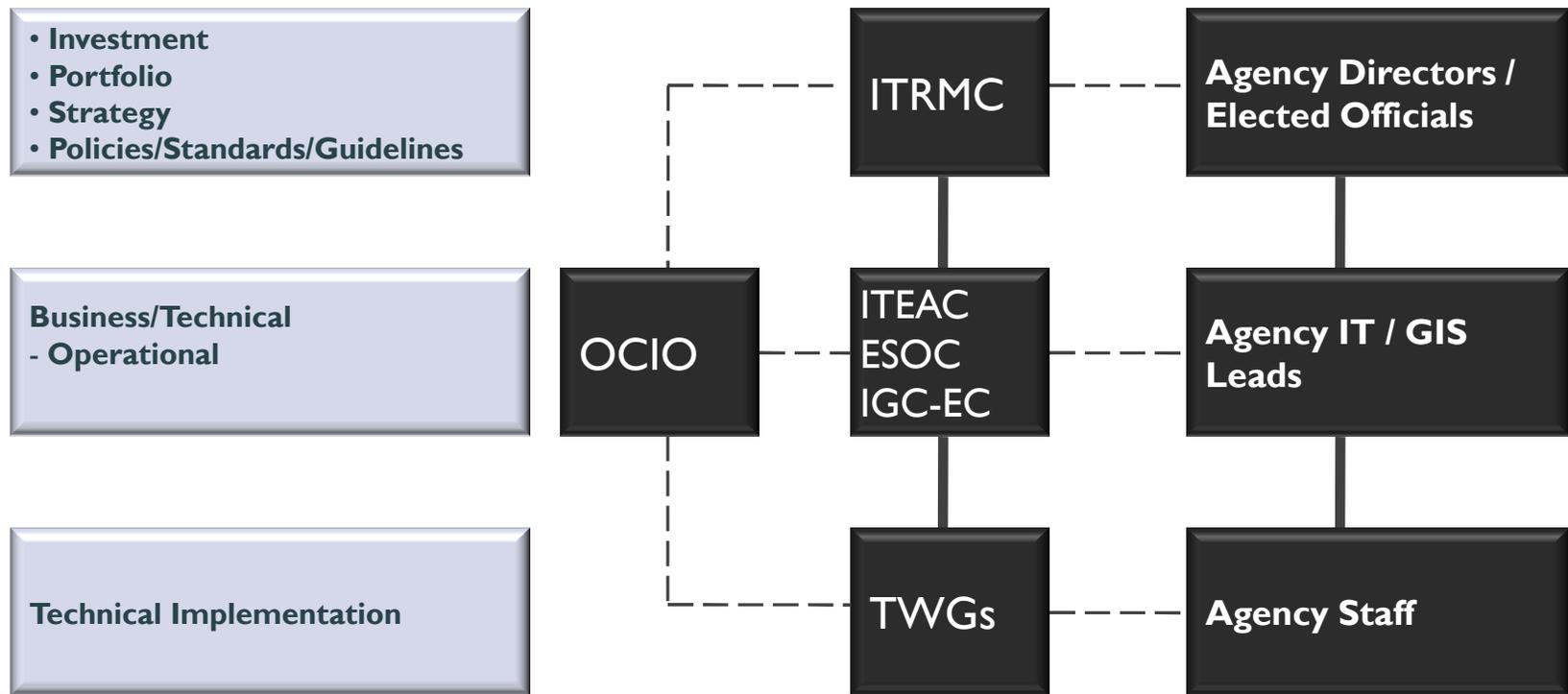
Approving portfolios

Proposed name changes

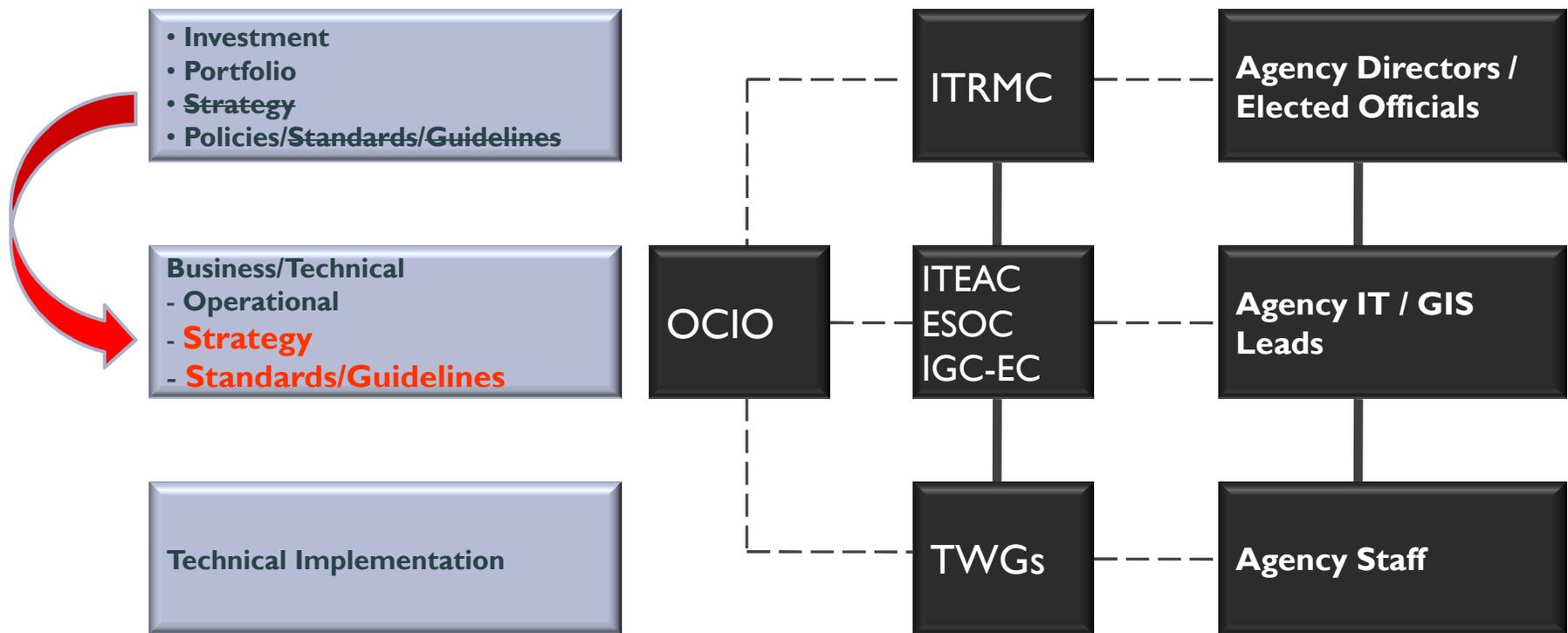
ITRMC → **ITA** Idaho Technology Authority

ITEAC → **ITLC** IT Leadership Council

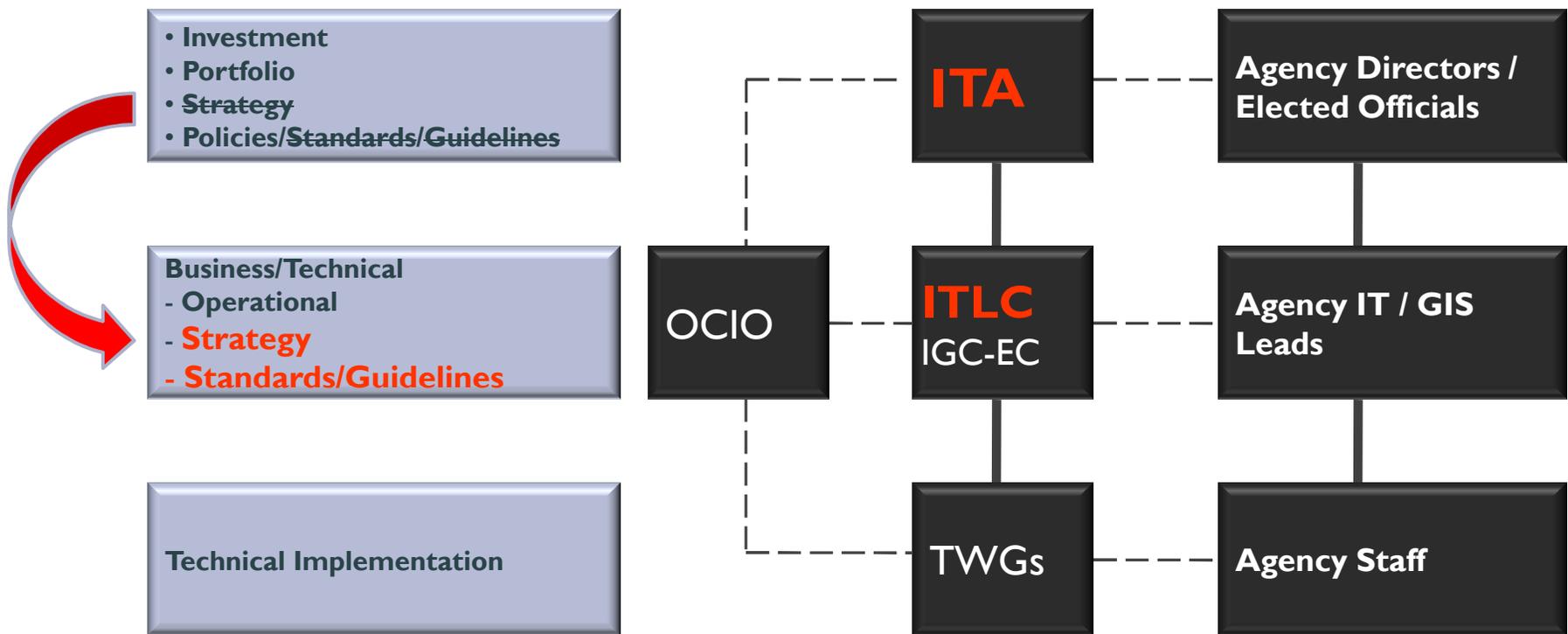
Current Relationship Structure



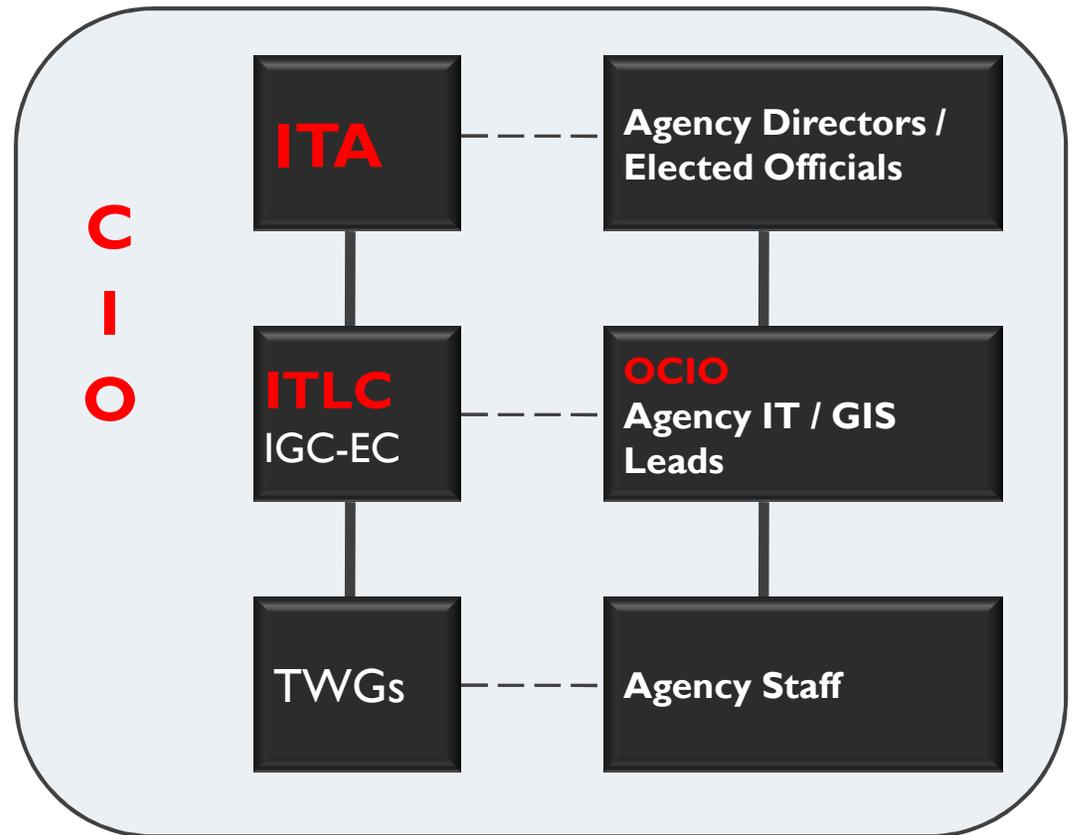
Current Relationship Structure



Current Relationship Structure



Current Relationship Structure



Composition

ESOC (10)

Chair: elected by committee

Labor
SCO
DWH
Tax
ITD
IDOC
OCIO (2)
Insurance
Private Sector

ITEAC(15)

Chair: ITRMC member rep. state IS

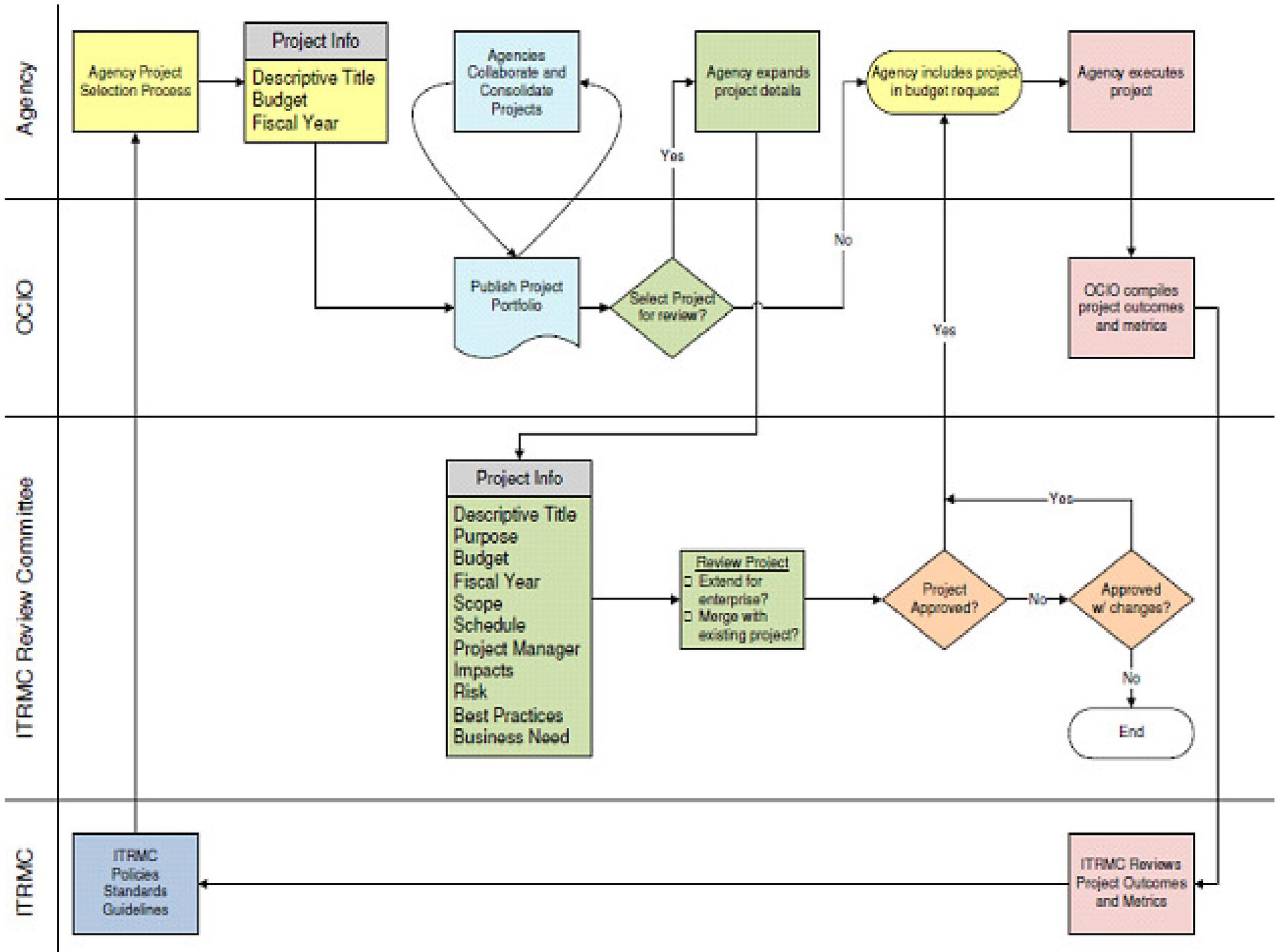
Labor
SCO
DHW
Tax
ITD
(IDOC)
OCIO
Insurance
Fish and Game
SDE
Industrial Commission
Water Resources
Lands
Parks & Recreation
Health Districts
City of Boise



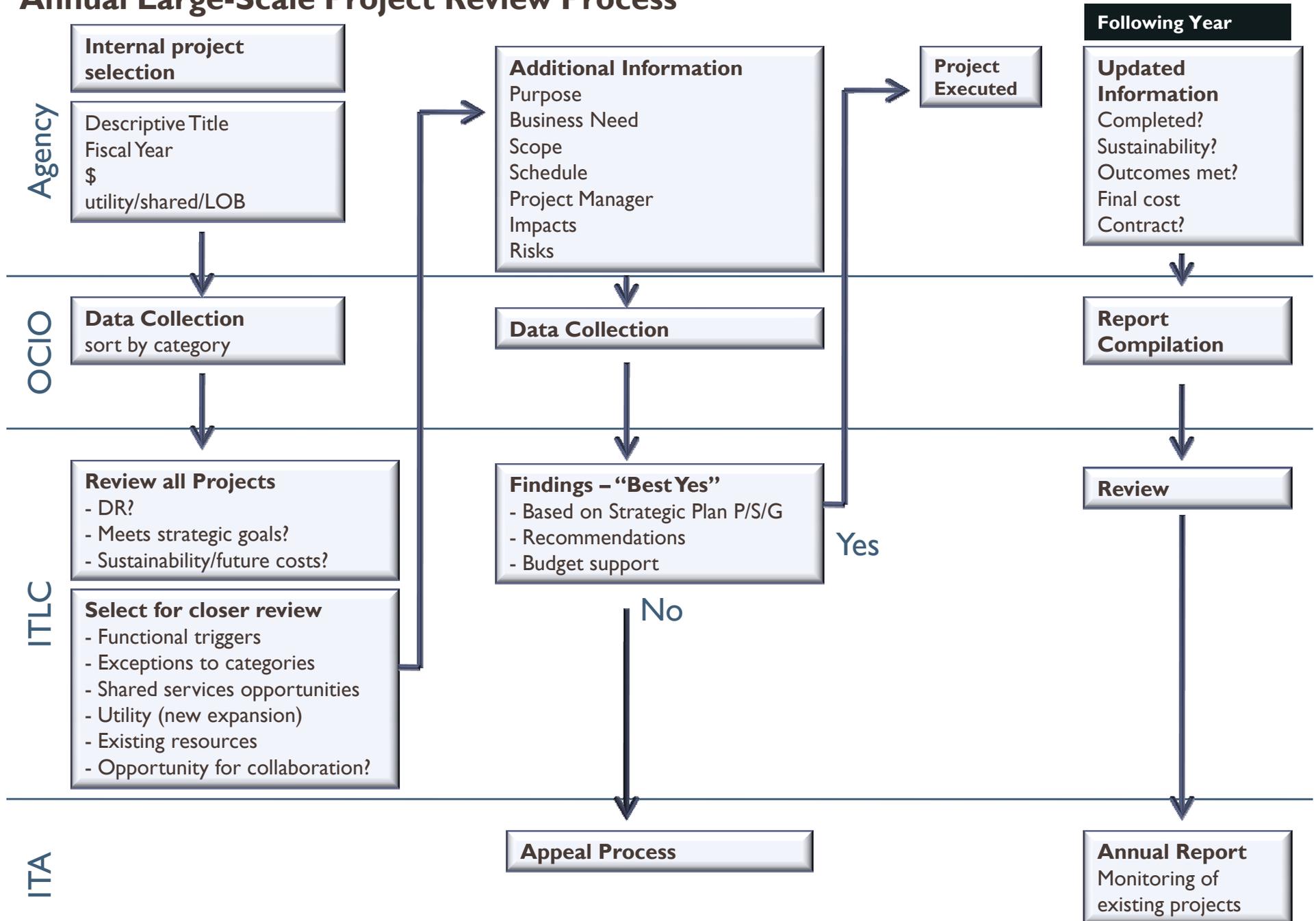
ITLC(16)

Chair: bylaws to be established

LABOR
SCO
DHW
Tax
ITD
IDOC
OCIO
Insurance
Fish & Game
SDE
Industrial Commission
Water Resources
Lands
Parks & Recreation
Health Districts
IMD
ISP



Annual Large-Scale Project Review Process



Considerations for Council Membership

Geospatial

Technology Policy

Broadband Development

Other current statutory responsibilities

Composition

ITRMC (16)

Governor Appoints

Chair
2 Exec. Agency Officers
IT Exec. from private industry
Public Safety Official
State IS Manager
Local Government
Rural Representation

Chief Justice Appoints

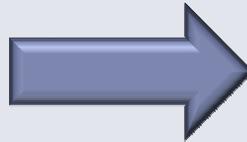
Judicial Branch

Legislative Leadership Appoints

Legislators (4)

By Statute

State Controller
Supt. Of Public Instruction
EO for State Board of Ed.



ITA (15)

Governor Appoints

Chair
Private Sector Representative

Legislative Leadership Appoints

Legislators (2)

By Statute

State Controller
IGC-EC Chair
Legislative Services
Dept. of Health & Welfare
Dept. of Labor
Transportation Dept.
Dept. of Correction
Dept. of Administration/CIO
Office of the Gov. – Division of Finance
Idaho Military Division
Idaho State Police

Time Frame

Changes that can be made now

Adopt revised strategic goals

Adopt revised process for reviewing projects

Adopt the federated governance model

Merge ITEAC and ESOC into ITLC

Delegate Roles and Responsibilities to ITLC

- Technology Standards and Guidelines
- Portfolio Process (large-scale project review)
- Operational oversight of shared/utility services

Changes to Statute

Changing ITRMC name to ITA

Changing composition of ITA

Modifying ITA Roles and Responsibilities

Comments & Questions